TaqtOne

Digitalize your operations

Attendance, Incident and Satisfaction management

Terminal 1

Last check-in

Mon.	20	April -	11.08 AM
Mon.	20	April -	09.33 AM
Fri.	17	April -	06.04 PM
Fri.	17	April -	12.15 PM
Fri.	17	April -	09.54 AM
Thurs.	16	April -	05:12 AM

ANTIBACTERIAL

For your comfort,
we clean
this area regularly.

PUSH   THEN   TAG

Terminal 2

Last check-in

Supp.	20	April -	11.08 AM
Clean.	20	April -	09.33 AM
Supp.	17	April -	06.04 PM
Clean.	17	April -	12.15 PM
Maint.	17	April -	09.54 AM
Supp.	16	April -	07:12 AM

Service request

NO TOUCH BUTTONS
Place your finger 2cm away

SUPPLY   CLEANING   MAINTENANCE

AGENT :
SELECT AN ACTION
THEN TAG HERE

Terminal 3

Last check-in

Mon.	20	April -	11.08 AM
Mon.	20	April -	09.33 AM
Fri.	17	April -	06.04 PM
Fri.	17	April -	12.15 PM
Fri.	17	April -	09.54 AM
Thurs.	16	April -	05:12 AM

Are you satisfied with the cleanliness ?

NO TOUCH BUTTONS
Place your finger 2cm away

PUSH   THEN   TAG

TaqtOne FEATURES

Up to 5 capacitive buttons or up to 3 no-touch buttons.

Customizable front panel according to your need.

Antibacterial and antiviral film on the terminal.

Terminal designed and made in France.

Connectivity : LTE-M, NB-IoT and GSM. Works without a wifi connection.

A nominative or anonymous (NFC or magnet) tag.

Remote Firmware upgrade.

Autonomy : 2 to 8 years depending on usage with 6 AA batteries.

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Attendance monitoring

Clock in / Clock out

Out	20 april	-	11.08 AM
In	20 april	-	07.33 AM
Out	17 april	-	09.12 AM
In	17 april	-	06.04 AM
Out	16 april	-	08.54 AM
In	16 april	-	05.21 AM

ANTIBACTERIAL ®

On site staff clock in & clock out

NO TOUCH BUTTONS
Place your finger 2cm away

IN   OUT

SELECT AN ACTION
THEN TAG HERE

Last check-in

Mon.	20	April	-	11.08 AM
Mon.	20	April	-	09.33 AM
Fri.	17	April	-	06.04 PM
Fri.	17	April	-	12.15 PM
Fri.	17	April	-	09.54 AM
Thurs.	16	April	-	05:12 AM

ANTIBACTERIAL ®

For your comfort,
we clean
this area regularly.

PUSH   THEN   TAG

CUSTOMIZABLE FRONT PANEL PER TYPE OF INTERVENTION :

Improve your operational efficiency

Enhance operation traceability
to achieve excellence.

Improve team management

Alerts are sent to the staff in case
of omission or absence.

Inform and reassure

Users check on the screen
the 6 latest interventions.

Import your
team schedules
in the platform.

Trace et **track**
your daily
operations easily.

Configure alerts
based on your
customer business rules.

OPERATIONS MONITORING :

- 🟢 **Solved**
- 🟩 **Solved**
  Solved but outside time range
- 🟠 **Planned**
- 🔴 **Unsolved**
- 🔵 **On-Demand request**

Be notified in case of omission or staff absence, so
that you can reschedule an intervention quickly !

Taqt
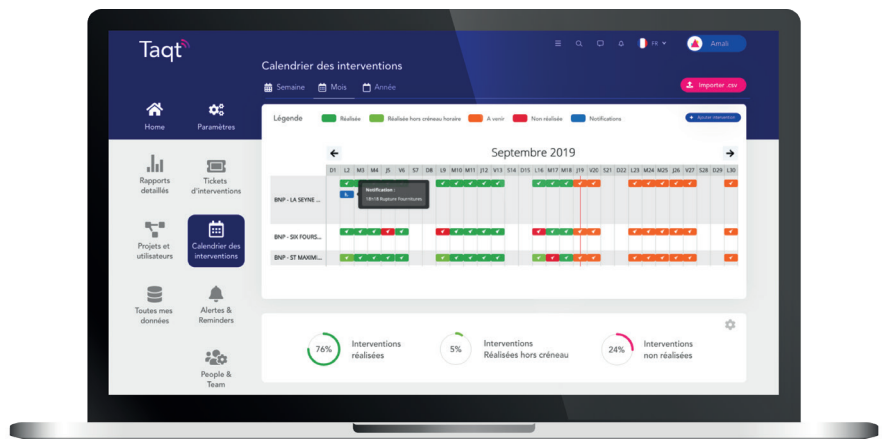
CUSTOMIZABLE FRONT PANEL PER TYPE OF INTERVENTION :

Dissatisfaction detection

Users easily report any problem.

On-Demand request

Notification is raised when a push button is triggered.

Monitor incident remotely

All requests are available 24/7 on the platform.

IMPROVE YOUR MONITORING AND INCIDENT RESPONSE :

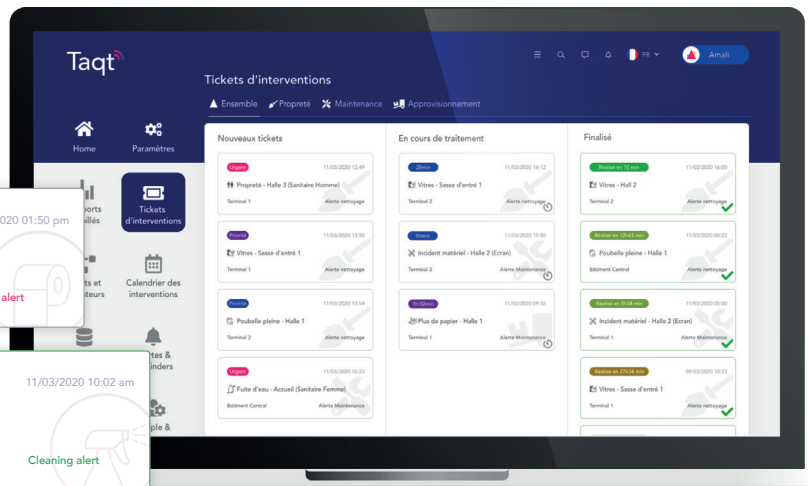Create team alert recipients by Email, SMS or through our ticketing module.

Add information like the location and type of incident.

Assign task to your team and monitor incident progress and resolution.

Anticipate issues and better respond to customer needs.

CUSTOMIZABLE FRONT PANEL PER TYPE OF INTERVENTION :

Measure satisfaction (CSAT)

Get customer satisfaction level and plan actions accordingly.

Improve quality of service

The system identifies key moments for intervention and reinforced perceived quality.

Build trust

Share the CSAT report with your client.
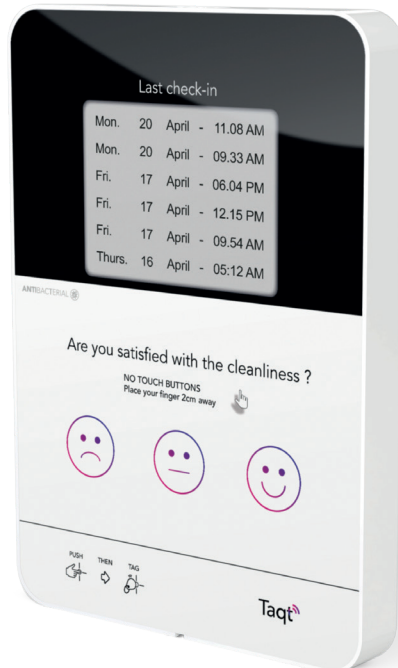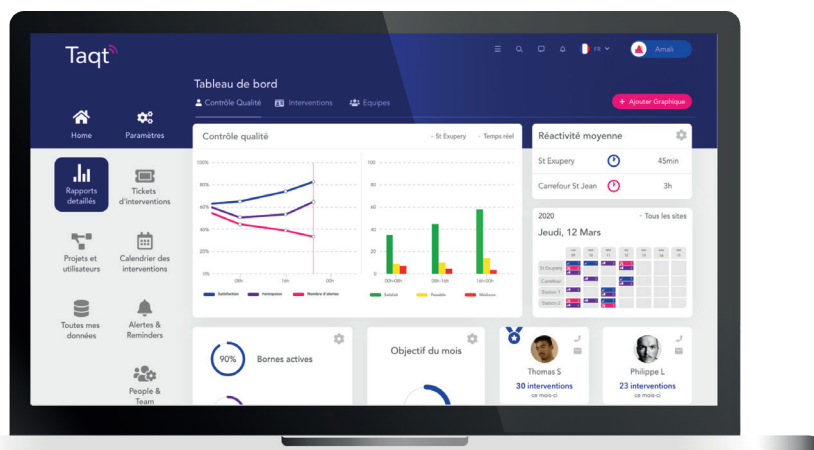
MONITOR CONTINUOUSLY CUSTOMER SATISFACTION :

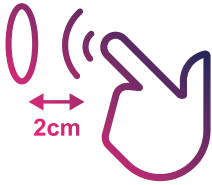Define new call-to-action thresholds: number of consecutive red pushs, % of dissatisfaction...

Build and Analyze new SLAs (Response Time, MTTR, ...)

Share reports within your team and with your customer.

Empower your teams by showing the positive impact they have on user satisfaction.

MEET THE NEW NEEDS OF YOUR CUSTOMERS.
Offer a contactless experience for more safety and comfort.

Position your finger 2 cm away from the button, a led blinks, the push is recorded.

2cm

Model and Warranty	Model TAQT ONE - 1 year warranty (Extended warranty options).
Installation	Double-sided tape (included). Instructions included. Screw fixing (option).
Autonomy	1.5 year to 8 years autonomy depending on activated features and usage (6 AA LR6 lithium recommended).
Screen	Very low power E-ink technology screen. Display up to 6 lines.
Communication	LTE-M / NB-IOT / 2G connectivity.
Evolutive terminal	Customizable front panel according to your business case (or use case).
Capacitive buttons	0 to 5 customizable buttons. Activated remotely according to the chosen front panel.
Contactless buttons	Up to 3 customizable No Touch buttons - Put your finger at 2 cm away from the buttons to trigger a notification.
Firmware Upgrade (FoTA)	Firmware upgrade Over the Air (Update, configuration change).
Clock-in	Anonymous badging with magnet. Nominative badging with NFC tag.
Platform	Dashboards and data available on app.taqt.com (subscriptions).
Antimicrobial and antiviral surface	ANTIMICROBIAL FILM HEXIS PURE ZONE® PURZON060B - Bacterial reduction > 99.99% & Antiviral activity, on human coronavirus HCoV-229E strain (according to ISO 21702 standard) : -94.99 % after 15 min of contact -99.87 % after 60 min of contact.
Origin	Terminal designed & manufactured in France.
Weight and dimensions	Approx. 0.4 Kg. Minimum size 15.2 x 21.5 x 2.4 cm.
Waterproofing and mechanical resistance	IP6X waterproofing - (indoor usage only) - Tropicalisation and waterproofing options (not included). IK07 protection (usual shocks).
Certification	CE Certification.

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